



Health Select Committee 19th November 2008

Report from the Director of Policy & Regeneration

For Action

Wards Affected: ALL

Healthcare Commission Annual Health Check Result

1.0 Summary

- 1.1 The North West London NHS Hospitals Trust has received the result of its Healthcare Commission Annual Health Check for 2007/08. The trust has been assessed as “fair” for quality of services and “weak” for use of resources. Therefore, under the terms of the NHS London performance regime relating to finance, the trust is classed as underperforming.

2.0 Recommendations

- 2.1 The Health Select Committee should question officers from the North West London NHS Hospitals Trust on the Healthcare Commission Annual Health Check results.

3.0 Detail

- 3.1 The North West London NHS Hospitals Trust has been received the results of the Healthcare Commission Annual Health Check. It has been assessed as “fair” for quality of services and “weak” for use of resources. The assessment covered the 2007/08 financial year. In 2006/07 ratings were “good” for quality of services and “weak” for use of resources.
- 3.2 The quality of services rating is scored using three components:
- Core standards for Better Health
 - Existing National Targets
 - New National targets
- 3.3 For core standards the trust had an overall score of ‘fully met’, compared to ‘almost met’ in 2006/07. The trust was compliant with 40 out of 43 standards and the three standards it did not achieve were:

- Personal development, monitoring and support for black and minority ethnic staff
- Records management (including duplicate records)
- Mandatory & statutory training

3.4 For existing national targets the trust had an overall score of 'fully met' which compares to 'almost met' in 2006/07. The Trust achieved 7 out of the 10 existing targets. The three standards it did not achieve were:

- Ensuring every hospital appointment is booked at a time convenient to patients. Patients should be able to choose from at least four healthcare providers for planned care. Specifically not having information in place to support choice (underachieved).
- Meeting a two week maximum wait from urgent GP referral to first outpatient appointment for all urgent suspected cancers (underachieved).
- Maintaining the four hour maximum wait in A&E (underachieved).

3.5 For the new national targets the trust received an overall score of 'fair' which compared to a score of 'good' in 2006/07. The trust achieved 4 out of the 10 new national targets. The trust did not achieve the following:

- Year-on-year reductions in MRSA levels (underachieved).
- Measures to reduce obesity among children by 2010 (underachieved).
- Improvements in patient experience (failed).
- Reductions in mortality rates by 2010 from heart disease and stroke and related diseases (underachieved – specifically participation in audits).
- Substantially reduce mortality rates by 2010 from suicide and undetermined injury (underachieved).
- 18 week waiting time (underachieved). - *This is currently being discussed with the Healthcare Commission as the trust believes that it achieved this target.*

3.6 Because the trust scored fair for new national targets, it received an overall score of fair for quality of services

3.7 The "weak" rating for use of resources relates mainly to the trust's historic deficit. Other areas of this assessment were found to be 'good' such as ensuring value for money and financial management. However, because the trust has been rated weak NHS London classes the trust as underperforming in accordance with its performance regime for finance.

3.8 The Health Select Committee has to comment on the trust's progress in meeting the core standards for the 2008/09 assessment. It will do this in March / April 2009. Therefore, this is a good opportunity for the committee to consider the results from 2007/08 and ask the trust officers how they are addressing the issues identified by the Healthcare Commission. This will help to inform the committee's comments on the 2008/09 submission to the Healthcare Commission.

4.0 Financial Implications

4.1 None

5.0 Legal Implications

5.1 None

6.0 Diversity Implications

6.1 None

7.0 Staffing/Accommodation Implications (if appropriate)

7.1 None

Background Papers

Appendix 1 – Annual health check 2007/08 - Performance of North West London Hospitals NHS Trust

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